

# Impact Report 2022



# Who We Are

Mind Share Partners is a nonprofit that is changing the culture of workplace mental health so that both employees and organizations can thrive.

In doing this, we ultimately seek to reduce the stigma and normalize what it looks like to have a mental health challenge at work, as well as to address the workplace factors that can contribute to poor mental health.



## Our program areas:



## I. Movement Building

We aim to shift the perception of workplace mental health from an individual employee's responsibility to a collective priority. We advocate for mental health to be fundamentally woven into the way we work.

We do this through content, campaigns, partnerships, thought leadership, and our free virtual community for leaders of mental health employee resources groups (ERGs).



## II. Workplace Training & Strategic Advising

We help organizations to create mentally healthy workplaces through our proactive, culture change approach and management lens. As a nonprofit, we are deeply invested in making a meaningful difference in organizations.

Our workplace training and strategic advising work serves as an R&D engine to inform our movement building activities.

# Dear Friends,

As mental health <u>overtakes COVID</u> as the top health concern for Americans, we continue to see the workplace mental health movement grow in importance and sophistication. Mental health was once seen as an individual responsibility for employers to support through benefits and self-help tools. Now, we're seeing more companies recognize that truly supporting mental health requires a shift in company culture. This means creating psychologically safe environments, reducing stigma, and promoting mentally healthy ways of working.

Mind Share Partners is proud to be a pioneer in this burgeoning space, and to continue to deepen our support to help organizations create and sustain mentally healthy workplaces.

In 2022, we grew our team and our collective voice as we help to shape the movement in its next phase.

## Highlights include:

- Continuing to build public awareness—including being chosen to provide feedback and contribute to the <u>Surgeon General's Framework</u> for Mental Health & Well-Being in the Workplace as well as contributing three chapters to the <u>HBR Guide to Better Mental</u> Health at Work
- Creating timely free <u>resources</u> and <u>toolkits</u>
- Increasing membership by 40% in our free <u>virtual</u> mental health ERG community
- Launching an on-demand manager training module
- Adding employee offsite training to our custom training and advising services

After a challenging few years, I encourage leaders to shift from thinking about mental health as an isolated initiative to an integrated one. Please support and listen to your teams, infuse mental health into your policies, practices, and infrastructure, and—importantly—prioritize your own mental health.

Thank you for joining us in championing the workplace mental health movement forward.

Kgreenwood

Kelly Greenwood Founder & CEO Mind Share Partners



# **Our Values**

This year, Mind Share Partners' team co-created our core values to guide how we operate both internally and externally—they are not simply a poster on a wall. We view our internal culture as a way to learn about and demonstrate what a mentally healthy workplace looks like.



## Impact with Integrity

We are a nonprofit for a reason—to prioritize impact in our programs and decision-making as well as to maintain high ethical standards. We seek true change for workplace mental health—not check-the-box solutions or one-off initiatives.



## **Equity & Inclusion In All Forms**

Mental health is a new frontier of Diversity, Equity, Inclusion, Belonging, and Justice (DEIBJ)—both as a new category in and of itself and in how it intersects with our identities. We are persistent in the hard and ongoing work to ensure that DEIBJ—in all their forms—are practiced and prioritized across our organization and in our work.



#### Vision with Action

We are an entrepreneurial team working to re-envision the future of workplace mental health, serving as pragmatic provocateurs. We learn, experiment, and prioritize tangible action—all while staying humble and having fun in the process.



## Strength in Vulnerability

We believe that vulnerability is a strength. We are committed to modeling authenticity, transforming empathy into action, and normalizing the challenges of life—including mental health.



## **Caliber with Compassion**

We strive for excellence without compromising kindness, empathy, and life outside of work. We practice and advocate for inclusive flexibility and sustainable ways of working, recognizing that each of us needs something different to live, work, and be our best.



# I. Movement Building

Mental health is the future of work, and we're shaping the movement. In 2022, we continued to advance the social movement around workplace mental health. We created timely free resources to support professionals and organizations through violent news and events, continued strategic partnerships, engaged in significant press opportunities, and spoke at a wide range of events.

## **Thought Leadership**

Mind Share Partners' voice was represented in significant publications and meaningful events this year:



#### **HBR Guide for Workplace Mental Health**

Three of Mind Share Partners' Harvard Business Review thought leadership pieces were included in a first-of-its-kind book called "HBR Guide to Better Mental Health at Work." The first chapter features our article on talking about mental health at work.



#### **HBR Special Report**

Our Founder & CEO, Kelly Greenwood, was selected to contribute to a special report from Harvard Business Review Analytics called "Building Lasting Corporate Cultures that Promote Mental Health." Kelly's contributions are prominently featured throughout. Our Managing Director of Operations (COO), Jen Porter, spoke on an expert panel in a corresponding live webinar on the content of the report—sponsored by Siemens Energy.



# "Getting Along: How to Work with Anyone (Even Difficult People)."

Author, Harvard Business Review podcast host and contributing editor, and workplace expert, Amy Gallo, quotes Mind Share Partners' Founder & CEO, Kelly Greenwood, in her new book, "Getting Along: How to Work with Anyone (Even Difficult People)."

Named one of "22 new books... that you should consider reading before the year is out" by *Fortune*.

## Thought Leadership (continued)

## Collaboration with the Office of the U.S. Surgeon General

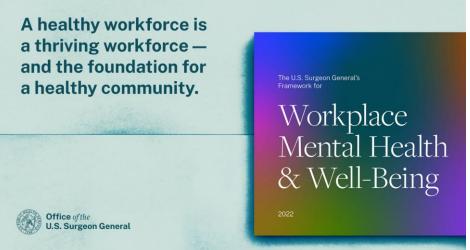
Following Mind Share Partners' participation in an expert roundtable held by Dr. Vivek Murthy in August 2021 on mental health at work and ensuing opportunities to provide additional insights with the U.S. Office of the Surgeon General, we were selected to provide key insights and feedback on the new <u>U.S. Surgeon General's Framework</u> for Workplace Mental Health & Well-Being.

- Our Founder & CEO, Kelly Greenwood, attended the <u>invite-only release event</u> in Philadelphia.
- Two stats from Mind Share Partners' 2021 Mental Health at Work report are featured on the HHS.gov landing page hosting the Framework.

Read our press release >







## Select Contributed Articles

Harvard Business Review How Organizations Can Support Women's Mental Health at Work

by Kelly Greenwood

March 18, 2022



"How Organizations Can Support Women's Mental Health at Work" Harvard Business Review by Kelly Greenwood Harvard Business Review Supporting LGBTQ+ Workers' Mental Health

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"Supporting LGBTQ+ Workers'
Mental Health"
Harvard Business Review
by Bernie Wong

Harvard Business Review Supporting Your Team's Mental Health After a Violent News Event

by Kelly Greenwood



"Supporting Your Team's Mental Health After a Violent News Event" Harvard Business Review by Kelly Greenwood

Harvard Business Review I Survived a Hate Crime. Here's How My Company Supported Me.

by Bhavik R. Shah



"I Survived a Hate Crime. Here's How My Company Supported Me" Harvard Business Review by Bhavik Shah **Forbes** 

Actions You Can Take Now To Support Employee Mental Health During The Russian-Ukrainian War

Mind Share Partners Contributor ©
We write about changing the culture of workplace mental





"Actions You Can Take Now To Support Employee Mental Health During The Russian-Ukrainian War" Forbes, by Jen Porter **Forbes** 

You've Invested In Workplace Mental Health Training For Your Company. What's Next?

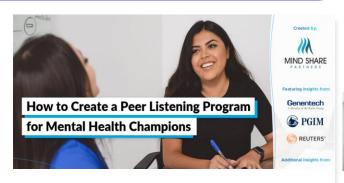
 $\label{eq:mindshare Partners} \textbf{Mind Share Partners} \ \texttt{Contributor} \ \circlearrowleft \ \\ \textbf{We unite about changing the culture of workplace mental health.}$ 





"You've Invested In Workplace Mental Health Training For Your Company. What's Next?" Forbes. by Jen Porter

## Free Resources and Toolkits



How to Create a Peer Listening
Program Toolkit
Includes key steps and company
examples to successfully launch
a peer listening program.



Best Practices for Implementing
On-Demand Learning
Highlights six best practices for any
organization rolling out on-demand

training for workplace mental health.



The War In Ukraine: Ways To Help & Resources To Support Employee Mental Health



The War in Ukraine Resource List A curated list of trustworthy organizations supporting Ukraine and resources to support employee mental health.



Supporting Workplace Mental Health Post Roe V. Wade Overturn



Roe V. Wade Overturn Resource List A curated resources page for awareness and resources supporting women's mental health at work.



Five Ways to Support the Mental Health of Shift Workers

Updated: Oct



Supporting Shift Worker

Mental Health Article

Highlights five ways to support the mental health of shift workers.



Five Ways To Transform Mental Health Awareness Month Into Accountability For The Entire Year.

Jpdated: Aug 1



Mental Health Awareness Month & Accountability Article
Highlights five ways to maintain accountability around mental health awareness year-round.



## **Select Press Mentions**

FAST@MPANY

Mental health at work: It's (finally) time to talk about it



"Mental health at work: It's (finally) time to talk about it." Fast Company

FORTUNE

Pandemic-driven depression is driving labor shortages around the world



"Pandemic-driven depression is driving labor shortages around the world." Fortune

Newsweek

How Leaders Can Create a Culture of Mental Wellness
Changing a company's mental health culture starts as a top-down process.

SONJA WASSEN PRESENT, AND MICHAEL PRESENT FOR CAN PRESE
CH 2012Z AT 16 DA AN EST



"How Leaders Can Create a Culture of Mental Health" Newsweek BBC

Is workplace stigma around mental health struggles changing?



"Is workplace stigma around mental health struggles changing?"

BBC

Additional mentions:

Benefits Pro

Bloomberg Law

Boston Globe

CNBC

Financial Times

Harvard Business Publishing

Kellogg Magazine

**Protocol** 

<u>Psychology Today</u>

**SHRM** 

## **Speaking Engagements**



# Executive Women's Interest Network (WIN), American Express EMEA

Fireside Chat Featuring Kelly Greenwood, Founder & CEO

## Future Forum

## Future Forum (a consortium founded by Slack)

Four sessions for its global executive audience Facilitated by Jen Porter, Managing Director of Ops (COO) Facilitated by Kelly Greenwood, Founder & CEO



## **Tipping Point Community Executive Summit\***

Panel and breakout session Facilitated by Kelly Greenwood, Founder & CEO

\* The annual gathering of the grantee Executive Directors of this venture philanthropy nonprofit that fights poverty in the San Francisco Bay Area



### "Looking Up: A Unity Podcast" by PayPal

"Coming Out About Workplace Mental Health" episode Featuring Kelly Greenwood, Founder & CEO



#### Fast Company's Innovation Festival 2022

"Creating a Workplace that Supports Mental Health" workshop Facilitated by Bhavik Shah, Principal



#### 6th Annual One Mind at Work Global Forum

"Navigating the Next Normal: Mental Health and COVID-19" panel Featuring Kelly Greenwood, Founder & CEO Featuring Morra Aarons-Mele, Senior Advisor

"Kelly led an insightful and thought provoking session on Mental Health with our Exec Women's network in EMEA. Her passion and personal journey made an impact."

Widad Chaou

VP & GM, Global Business Financing American Express

## Mind Share Partners' Virtual Community for Mental Health ERGs

Mind Share Partners runs a free, peer-driven community to equip leaders of mental health employee resource groups (ERGs)— also called affinity groups—with the knowledge to maximize their impact. We continue to see significant organic growth as we fill a gap in support for these important internal changemakers—our community remains one of the only publicly available resources specific to supporting mental health ERGs.

#### Members receive free access to:

- Quarterly live calls with focused discussion on press topics and issues
- Curated information, resources, and more to support members in their continued learning and work
- A community Slack channel to connect with other leaders, ask questions, and share wins and insights

## **Community snapshot**

**508 members** (+43% from 2021)

**444 organizations** (+41% from 2021)

"Mind Share Partners was a critical support mechanism for us because we weren't sure if this was even at all possible. Mind Share Partners confirmed and helped us build this from the ground up."

John Lowe

Sr. Change Manager. Change Management Office Standard Insurance Company





































## **Peer Group Discussion Guide**

We launched a six-session facilitation guide to support ERG leaders in facilitating impactful workplace mental health discussions. Download the guide >



# II. Workplace Training & Strategic Advising

## Introduction

Mind Share Partners' competitive advantage is our expertise, tactical skill set, passion, and drive for impact that comes with being a nonprofit to support organizations in fostering mentally healthy work cultures. As demand from companies increases and new vendors emerge, Mind Share Partners continues to evolve our work to be on the cutting edge. Our approach is proactive and preventive with a DEIBJ lens, tailored to the specific needs of each organization's culture. As a partner, we are uniquely positioned to support our clients' internal (culture) and external (public-facing) goals.

We meet employers where they are through custom strategy and measurement with flexible-format training. With leadership support being vital to the success of a workplace mental health strategy, we are differentiated in offering leader ally coaching in which we advise organizational leaders on how to talk about their personal experiences and be allies for mental health in an affirming and destignatizing way.

We continue to offer heavily discounted packages for nonprofit organizations between 25-500 employees across all our workplace training and strategic advising services as well as select scholarships for our Mind Share Partners Institute.

## **Our Solutions**



Training & Facilitation



Strategy & Advising



Transformation & Implementation

SAMPLE CLIENTS

I'IORRISON FOERSTER

yahoo!





**RIGHTPOINT** 







BlackRock PGIM

Albourne

Blackstone

Dolby

Jennison

Prudential

Arup

Canadian Tire Company

## Reach

In 2022, client retention remained strong as nearly 30% of Mind Share Partners' clients were returning, seeking to deepen and expand their impact through culture change. Our new quarterly client newsletter provides deeper insights and ongoing education supporting sustained culture change.

#### 2022 REACH SNAPSHOT

42 client organizations 102 training sessions

## **Impact**

Among training post-survey respondents across all session types and industries:











#### **NPS**

48 Net Promoter Score (NPS) (50% higher than SurveyMonkey's global benchmark).

## **Role Clarity**

89% have a better understanding of what their role is (and isn't) to support mental health at work.

## **Psychological Safety**

91% of executives feel better equipped to create a safe and supportive culture for mental health at their organization.

## **Modeling Healthy Behaviors**

86% of managers said they were more likely to model fa mentally healthy behaviors or for their team (e.g., visibly practice self-care, set boundaries, be vulnerable with their team).

## **Facilitation**

96% rated the facilitation "good" or "excellent."



## New Offerings in 2022

## **Employee offsites**

As hybrid work is the future for most organizations, employee offsites have become increasingly important to not only build team morale, but also to communicate organizational priorities. We facilitate meaningful team experiences centered around workplace mental health.





# Off-the-shelf, on-demand manager course available for licensing

Managers are culture linchpins in every organization, and manager training is by far the most sought after training to support workplace mental health. Our ondemand course helps us provide a solution to meet this need, accommodate a variety of budgets, and can be used as a starting point for future live training.

View the course >

## **On-Demand Training**

As the future of workplaces continues to evolve, we expanded our on-demand offerings to support flexible ways of learning.

Learn more >

Both our off-the-shelf and custom on-demand solutions are seeing strong impact:







## **Psychological Safety**

93% of managers felt equipped to create a safe and supportive culture for mental health for their team (a 34% increase from before the training was completed).

#### **Taking Action**

96% of executives and HR leaders shared they take action on programs, initiatives, or other activities related to creating a healthy workplace culture for mental health (a 36% increase from before the training was completed).

#### **Role Clarity**

92% of all employees felt a better understanding of what their role is (and isn't) to support mental health at work (a 35% increase from before the training was completed).

## III. Team

Mind Share Partners has a talented, interdisciplinary, and mission-driven team. We increased our team size in 2022, added a new member to our leadership team, and are continuing to grow to meet the needs of those we serve.

Staff

## **Leadership Team**



Kelly Greenwood Founder & CEO

Dimple Pajwani Managing Director, Client Services



Andrea Cooper Operations Manager



Bernie Wong Senior Manager of Insights & Principal



Bhavik Shah Principal



Bill Greene Principal



Jen Porter Managing Director,



Carrie Grogan Principal



James McLean Fractional CFO



Michael Davis Principal



Morra Aarons-Mele Senior Advisor



Nina Tomaro Marketing & Communications Lead



Rachel Chung Chief of Staff



Rebekka Bagatsing People Team Lead



Valerie Chernetskyy Digital Marketing Contractor

## **Board Members**

## **Advisors**

## **Ann Goggins Gregory**

SVP, Resident Services | MidPen Housing Corporation

Former COO I Habitat Greater San Francisco

#### Jill Miller

Special Projects | Jeremiah Program

#### Kelly Greenwood

Founder & CEO | Mind Share Partners

#### Nina Kim Schultz

Independent Consultant & Investor

#### **Amy Lazarus**

Founder | Inclusion Ventures

## Arianna Huffington

Founder & CEO | Thrive Global

#### Brad Smallwood, MFT

Licensed Marriage and Family Therapist | Private Practice

Behavioral Health Specialist | Square

#### Clare Miller

Mental Health Benefits Manager | San Francisco Bay Area Technology Company

Former Director of the Center for Workplace Mental Health | American Psychiatric Association **Foundation** 

Christine Coleman, PhD, LMFT Founder and CEO | POC Thriving

## Chris Underhill

Co-Lead | mhNOW. citiesRISE Founder & President | Basic Needs

#### Cole Hooley, PhD, LCSW

Assistant Professor I Brigham Young University, School of Social Work

#### Jennifer Marshall

Founder | This Is My Brave

## Lincy Suen, Psy.D

Director of People | Loom

## Maegan Carberry

Founder & Creative Director I Birdbrain

## Megan Rogers, LMFT

Licensed Marriage and Family Therapist | Utah Valley Counseling

#### Natasha Krol

Principal | ghSMART

Former Head of Client Services & Principal Mind Share Partners

#### **Nekisa Cooper**

VP of Content | MasterClass

#### Paul Mele

VP. Global Benefits Lead The D.E. Shaw Group

Former Global Head of Benefits | BlackRock

#### Robert Gill

HR Business Partner Team Lead – Engineering | Block

#### Rod McCowan

Founder & Chief Catalyst | Accelerance Group International, LLC.

#### Ryan Caldbeck

Co-Founder and Chairman I CircleUp

## Saydeah Howard

Chief Talent Officer | IVP

## Shoshana Chazan, JD

Senior Employment Counsel | Unity

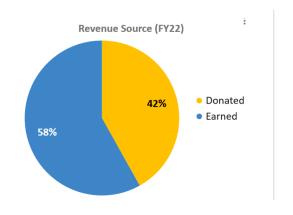


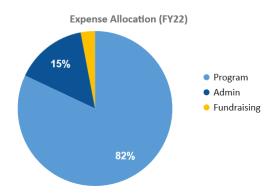
# IV. Growth & Business Model

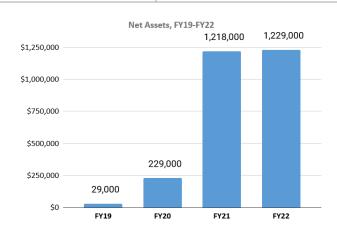
Our standard workplace training and strategic advising services are funded by our fee-for-service client work, while our movement building and professional communities programs are underwritten by philanthropic giving. 82 cents of every dollar given to Mind Share Partners goes directly to our programmatic work. This year, earned income represented almost 60% of our revenue with philanthropic contributions making up the remaining amount.

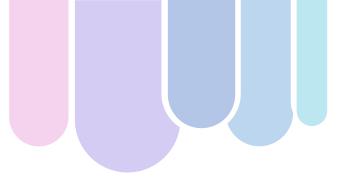
Statement of Financial Position, FY 2022 (as of Sept. 30, 2022)	
Assets	
Cash	\$1,492,000
Other Assets	\$142,000
Total Assets	\$1,634,000
Liabilities	
Unearned Revenue	\$380,000
Other Liabilities	\$25,000
Total Liabilities	\$405,000
Net Assets	\$1,229,000
Total Net Assets and Liabilities	\$1,634,000

Statement of Activities, FY 2022 (Oct. 1, 2021 – Sept. 30, 2022)		
Revenue		
Earned Income	\$805,000	
Contributions	\$580,000	
Total Revenue	\$1,385,000	
Expenses		
Personnel	\$1,115,000	
Contractors	\$208,000	
Other Expenses	\$61,000	
Total Expenses	\$1,384,000	
Change in Net Assets	\$1,000	











## Stay connected:

www.mindsharepartners.org connect@mindsharepartners.org

## **Editorial channels:**

Forbes column >

Thrive Global channel >

Workplace mental health blog >

Harvard Business Review contributions by Kelly Greenwood, Founder & CEO

## **Newsletter & socials:**

Monthly newsletter >

fin @mindsharepartners

@mindshareorg

## **Support Mind Share Partners**

Mind Share Partners is one of the few U.S.-based workplace mental health nonprofits and continues to be a pioneer within the workplace mental health movement. Your gift will directly support our timely and urgent work in <u>professional communities</u> and <u>movement building activities</u>.

### Make a donation >